

Homefront America Privacy Policies

This Web site is owned and operated by and/or on behalf of Homefront America, Inc. We recognize and understand visitors to our website may have concerns regarding the information they provide to us; and the manner in which we collect, use, and treat such information. This Privacy Policy will address these concerns. If after reviewing this Privacy Policy, and you have questions regarding treatment of the information you have provided, you may contact us at:

Homefront America, Inc.
27375 Paseo La Serna
San Juan Capistrano, CA 92675
e-mail: info@homefrontamerica.org

General Policy

Homefront America, Inc. exercises its best efforts to respect, safeguard, and protect the privacy of our online visitors and donors. We will not sell information that is provided to us by our visitors and/or donors to a third party.

However, we may share financial donor postal mailing lists with other nonprofit organizations. However, if you are a financial supporter of Homefront America, and you do not wish to be on any exchange lists with other nonprofits, you may request that we withhold your information from any list exchanges by e-mailing us at info@homefrontamerica.org and provide us with your name, e-mail or postal address exactly as written on your contribution to the organization.

Credit Card / EFT Policy

We take seriously the concerns our donors may have regarding the safety and security of their on-line credit card and/or other electronic financial transactions. The encryption and https security protocol we employ is a high grade industry standard security protocol. This protocol makes it extremely difficult for anyone to intercept information submitted to us electronically. Our credit card processing vendor also uses a high grade encryption and security protocols. Donors may also elect to make their credit card contributions by calling 949-248-9468 directly or by sending their credit card information to:

Homefront America, Inc.
27375 Paseo La Serna
San Juan Capistrano, CA 92675

All credit card contributions made by mail must include the cardholder's name, address, credit card number, 3 digit verification I.D. as shown on the back of the credit card, credit card expiration date, and signature of authorized cardholder.

Refund Policy

If you have made an error in making your donation or change your mind about contributing to Homefront America, we will honor your request for a refund. To request a refund, please e-mail your request to info@homefrontamerica.org within fifteen (15) days of your donation. Refunds are returned using the original method of payment. If you made your donation by credit card, your refund will be credited to that same credit card.

Personal Information Policy

We apply the same high grade industry standard encryption and security protocol in collecting our donors' personal information as we do with our credit card and/or other electronic financial transactions.

Pledge and Commitment to our Donors

In addition to our commitment in using high grade industry standard encryption and security protocols to protect and safeguard the private information of our donors, we strive to always maintain the highest level of due diligence, consistency, and accuracy in recording our donors' contribution information. We achieve this by applying stringent internal controls and employment of accepted accounting business practices in the recording of our financial transactions.

Our accounting staff is available to answer any question(s) donors may have regarding the method(s) we use in recording their contributions during our regular business hours at 949-248-9468 or e-mail at info@homefrontamerica.org

Usage of "Cookies"

Visitors to our website should be aware that non-personal information and/or data may be automatically collected by Homefront America, Inc through the use of "cookies." We use "cookie" technology only to obtain non-personal information from our online visitors to improve their online experience and facilitate their visit within our site.

"Cookies" are small text files used by Websites to recognize repeat visitors, facilitate visitor's ongoing access to the site and its usage, and allow a site to track usage behavior and compile aggregate data that will allow for content improvements. Cookies are not programs that will reside itself onto a visitor's computer system and/or damage files. In general, cookies work by assigning a unique number to the visitor that has no meaning outside the assigning site. If a visitor does not want his/her information collected through the use of cookies, a visitor may choose to deny or accept the cookie feature if his/her browser allows this procedure to be executed.

Note to Minors and their Parents

Homefront America, Inc welcomes visitors who are under the age of 18 to our site for the purpose of learning more about our organization and, where appropriate, seek career and/or volunteer opportunities to serve our Men and Women in uniform by Honoring and Supporting their families at home. However, we encourage all minor visitors who visit our website to do so only under their parent's supervision and with their knowledge, consent, and guidance.

This Privacy Policy does not cover the practices of companies, affiliate partners, or third party vendors that we do not own or control, or the actions of individuals whom we do not employ, manage, or exercise any control over.

This policy is in effect as of today. Visitors should be aware Homefront America, Inc. reserves the right to amend or updated its site at any time without notice. For this reason, visitors should read our policy each time they visit our website.

Thank you for visiting our site. Please contact us should you have any questions regarding this site.

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